General

When the user uses our website https://chainode.tech/, we may collect certain identifiable information about the user, so that we could improve our service, contact the user, or identify the user.

Personal information such as name, address, email address and other personally identifiable information that have been provided to us by the user will not be sold, rented, distributed or otherwise made commercially available to third parties except as described in this policy. By accepting the terms of use and this data protection declaration, you agree to the use of your personal data. We collect, store and process personal data exclusively in accordance with the applicable legal provisions and only to the extent that this is necessary to fulfill the contractual performance obligations between us and the user or to provide the ordered products on our website. This also includes the storage of data for possible warranty claims after the fulfillment of the contract.

Chainode Tech accepts no responsibility or liability for the security of your data when transmitted over the Internet. All actions of a user while using this website may be recorded and analyzed for various purposes including security, marketing and system monitoring purposes.

Purpose of the data collection

When you use our website, details (e.g. your IP address) are automatically registered by our web servers. When requesting personal information, we only use your personal information for the following purposes:

- As a basis for future information about the services and products offered by Chainode Tech and to improve their quality.
- To manage the Provider-User relationship with you.
- To comply with our legal obligations (e.g. compliance with national and international legal, regulatory and internal bank requirements, verifying the identity and suitability of customers for certain products and services).
- For other legitimate business purposes (marketing and promotional activities; technical administration, research and development of the Chainode Tech website; analysis of user behavior and navigation within the website)

Contact

When contacting or communicating with us, e.g. by e-mail or via a contact form on our website, the data you provide (your e-mail address, possibly your name and telephone number or the personal data provided within the communication) will be processed and stored by us to answer your questions or to comply with communications necessary for our business purposes. We delete the data arising in this context after the storage is no longer necessary, unless there are statutory storage requirements or limitation periods that have to be respected.

Protection of personal data

The protection of your personal data is the focus of our business activities. We use appropriate technical, organizational and administrative security measures to protect information stored by us against loss, data misuse, unauthorized access, disclosure, alteration and destruction.

We do not disclose or sell your personal information to any third parties, because we care about your privacy as well as our reputation. We will retain your information only where necessary and/or required by applicable laws and regulations for the purposes in question (e.g. to protect the personal safety of the users or employees of Chainode Tech, protect the rights or intellectual property of Chainode Tech).

Logfiles

When accessing our website, the type and version of the browser used are transmitted by the respective Internet browser and stored in log files on the hosting server. The IP addresses of the users are deleted or made anonymous after the end of use. In the case of anonymization, the IP addresses are changed in such a way that the individual details of personal or factual circumstances cannot be assigned to a specific or identifiable natural person or only with a disproportionate amount of time, money and effort. This usage data forms the basis for statistical, anonymous evaluations in order to improve the offer on our website and make it more user-friendly. This data is not merged with other data sources.

Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc. (Google). Google Analytics uses cookies that allows us to analyze how the website is used and helps us to make corresponding optimisations related to technical, UX & marketing purposes.

The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there. If IP anonymization is activated on this website, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. The full IP address will only be sent to a Google server in the USA and shortened there in exceptional cases. On behalf of the site operator, Google will use the information to evaluate the use of the website, to compile reports on website activity and to provide the site operator with other services related to website and internet use (Art. 6 Para. 1 lit. f GDPR). The legitimate interest in data processing lies in the optimization of this website, the analysis of the use of the website and the adaptation of the content. The interests of the users are adequately protected by the pseudonymization.

The collection by Google Analytics can be prevented by the page visitor adjusting the cookie settings for this website. However, please note that if you do so, you may not be able to take full advantage of all the functions of this website. The collection and storage of the IP address and the data generated by cookies can also be objected to at any time with effect for the future. The corresponding browser plug-in can be downloaded and installed from the following link: https://tools.google.com/dlpage/gaoptout.

The page visitor can prevent Google Analytics from collecting data on this website by clicking on the following link. An opt-out cookie is set which prevents the future collection of data when you visit this website.

We would like to emphasize that we have IP anonymization active on this website, { 'anonymize_ip': true }.

Further information on the use of data by Google, setting and objection options can be found in Google's data protection declaration (https://policies.google.com/privacy) as well as in the settings for the display of advertisements by Google (https://adssettings.google.com/authenticated).

Cookies

A cookie is a small file that is stored on your computer's hard drive. With the help of this file, a website recognizes a computer when you visit it again. In addition, the cookie can also contain information about the preferences of the respective computer user during previous visits to the corresponding website. We collect, process and analyze data about the use of our websites. Traffic data is data relating to visitors to the website, as well as data used in communication fields to send, forward or deliver messages. We use cookies and similar technologies to provide you with products and services, to administer our marketing and to provide a safe online experience, to measure the performance of our website and to make our website content more relevant to you. The data is not used to identify individual visitors. You can set or adjust the security settings of your Internet browser to accept or reject cookies. If you choose to turn off cookies, you may still be able to use our websites and some services, but your access to some features and areas of our website or services may be significantly limited.

Changes to the privacy policy and cookie policy

Chainode Tech may periodically post changes to this Privacy Policy on this page. When required by law, Chainode Tech will notify you of changes to this privacy policy.

Contact for privacy

The responsible body for the collection, processing, and use of personal data via data protection is: Chainode Tech GmbH, Zugerstrasse 77, 6340 Baar, Switzerland, contact@chainode.tech